

## Agresso for Local Governments

Agresso Business World provides all of the essential back-office management functions needed by public sector organizations and local governments. Because Agresso Business World is a fully-integrated suite of ERP solutions, any single change made to an organization's data or business processes is reflected throughout the system. This is critical, as public sector organizations are frequently responding to changing circumstances.

For example, changes to organizational structure, new legislative or regulatory requirements, or the need for new dimensions of analysis because of expansion of services are common issues in the public sector. With Agresso Business World, these changes can be handled and implemented with minimal disruption or additional work. This agility is achieved with Agresso's unusually tight coupling of data management (Information Warehouse), process modeling (Business Processes) and information delivery (Reporting and Analytics).

### Post-Implementation Agility

Agresso offers cutting-edge "post-installation agility" making it ideal for evolving organizations that need to alter ERP system setup in response to change. This puts the individual user in the driver's seat to meet organization requirements rather than handcuffing organizations to a rigid information system that inhibits growth as the organizational requirements change.

Agresso is ERP with No Expiration Date™ – it protects organizations from the stress and high costs associated with ongoing ERP re-architecting.

"The financial reporting through web services is quick and easy both to deploy and to use - I can check my actuals against budget through a browser and I trust the information to be both current and accurate whether for a single period or twelve. With better controls we can make proactive and improved decisions affecting spending within our organization."

*-Robert Surtees, IT Manager, Resort Municipality of Whistler*

### Agresso Business World

Agresso Business World, deployed in over 1,200 governmental organizations worldwide, helps cities of all sizes—from a population of 5,000 to over 750,000—reduce overhead, increase efficiency and deliver better constituent services. Agresso complies with the requirements of GASB 34, the Public Sector Accounting Board (PSAB) and Generally Accepted Accounting Principles (GAAP).

### Finance/Corporate Services

Agresso Business World makes it easy to institute best practices for financial processes—such as purchasing, time tracking, expense reporting and invoice management—while allowing distributed access to these capabilities by employees. At the same time, centralized control ensures costs are well managed. What's more, Agresso's workflow and business process tools automate the manual tasks associated with financial processes to dramatically increase accuracy and efficiency. By replacing manual processes with real-time electronic data flow, management can deliver better constituent services and information access.

### Agresso Business World Applications

Financial Management	Human Resources and Payroll	Reporting and Analytics
Project Costing and Billing	Procurement Management	Business Process Automation

### *Human Resources and Payroll*

Record-keeping and personnel management in centralized master files can be updated by employees—for example, address changes, training completion, etc.—reducing administrative overhead. Automation tools enable automatic alerts to employees and managers about HR tasks—such as scheduling job candidate interviews, annual employee reviews and reprimands—so they don't slip through the cracks. Electronic timesheet entry reduces paperwork. Local governments can easily handle complex payroll demands and multiple pay types—including hourly workers, salaried workers, outside contractors, etc.—while ensuring compliance with regulatory requirements.

### *Public Works and Engineering*

Agresso Business World increases efficiency and controls project costs by precisely tracking outside contractor costs, purchases and expenses...right down to an individual asset or project. Agresso's integrated procurement management module maximizes purchasing efficiencies to reduce procurement and inventory costs. Automated budget monitoring and threshold alerts help avoid budget overruns on projects. And, powerful reporting capabilities track grant spending while simplifying compliance administration.

### *Parks and Recreation*

Integrated timekeeping and program costing enables quick identification of top-performing programs, as well as programs that need improvement. Pre-set key performance indicators, available through Agresso's statistical values and reports, provide needed alerting based on important parameters.

### *Emergency and Protective Services*

Cities can maximize efficiency in vehicle fleets and equipment through improved purchasing and inventory management. They can track protective service workers' ratings and achievements through centralized HR records holding external documents (for example, a scanned image of a certificate of completion from a third-party skills course).

### *Information Technology*

By standardizing on Agresso, municipalities eliminate the extra time and money it takes to support and train on multiple, disparate systems. Further, Agresso makes it easy to enforce standardization that prevents "rogue" technology purchases while streamlining IT acquisition through eProcurement.

### *Citizen Self-Service*

Agresso's integrated centralized data warehouse makes it easy to create web portals that serve general public needs. Web access to current information provides greater transparency and more efficient service while helping lower administrative costs.

### *Summary*

Agresso Business World has all the applications and tools necessary to improve transparency and enhance cost controls, including:

- Fixed Assets
- Requisitions
- Purchasing
- RFQs
- Estimating
- Procurement
- Works Orders and Job Costing
- Budgeting
- Invoice Management
- Inventory Management
- Project Invoicing
- Costing-Time and Expenses
- Project and Grant Tracking

Agresso's Business Process Automation capabilities, including workflow, business alerts and process automation, help organizations achieve peak operational performance. With Agresso, organizations can define best practices for all processes and automate enforcement of those best practices to gain greater productivity.

Agresso's capabilities can be easily modified and customized at any time to fit changing requirements, making it the most agile, adaptable solution available for public sector organizations.



**Agresso is the ERP Market's *Definition of Agility***

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